THE EASIEST CODING CHEAT SHEET

If the disposition has the word “COMPLETE” in it the survey will always have an answer bubble marked. It will need a name1 or name2 bubble and an answer to Q1. If there is no name1 or name2 bubble it will just need a Q1 bubble

EX: Complete Live, Complete Patch, Complete Left Message, Complete Recording, Partial Complete, Full Complete

If the disposition does not have the word “complete” in it, the survey will never ever have a bubble. If you accidently click a bubble please click the “reset survey” button then click “Yes” This will blank out the entire survey then you can submit

EX: Not Available, Wrong Number, Answering Machine, Deceased, Fax Machine, Language Barrier, Do not Call