

OUTSOURCING
MADE EASY



TQVS

TeleQuest Voice Services



- OUTBOUND CAMPAIGNS
- INBOUND CAMPAIGNS
- CUSTOMER SERVICE
- DATA ENTRY

YOUR TRUSTED OUTSOURCING PARTNER 1

marketing@tqvs.co.uk | +44 203 630 8888



OUR STORY

Since 2007, TQVS has been running outbound campaigns and other related call centre services. In 2015, it has become the main centre conducting marketing questionnaire campaigns for UK consumer data generation. It has since then run active campaigns for various verticals and provides other services. Blessed with an agent base that is educated and equipped with well-developed professional skills, TQVS is building upon the brand and already has added new clients and campaigns in other parts of the globe.

We are an eco-friendly company as well. TQVS promotes rural development while supporting awareness and responsibility for marine ecology. While we continue to provide jobs for this coastal province, we contribute to environment protection and conservation.



BACOLOD
PHILIPPINES

The City of Smile

Telequest Voice Services is one of the most successful contact centres in the Southern Philippines. The centre is located in Bacolod City, a vibrant city in Negros province that has all the amenities of larger cities but still maintains the local flavour of a provincial city steeped in history at the same time writing its own story as a destination for call centres and BPO operations serving an international market.

**“DOST cites Bacolod as
Center of Excellence in IT-BPO”**

YOUR TRUSTED OUTSOURCING PARTNER

marketing@tqvs.co.uk | +44 203 630 8888



OUR TEAM

Our Management team is from the UK, Philippines and Australia.



Joanne Valdez
FOUNDER/DIRECTOR



Greg Life
FOUNDER/DIRECTOR



Piper Esguerra
FOUNDER/DIRECTOR



Rodolfo Villacampa
SYSTEM ADMINISTRATOR



Reuben Cavalli
TRAINING MANAGER



MANILA TEAM
40 Employees



BACOLOD TEAM
150 - 200 Employees

EXPERIENCE

- Life, Home & Car Insurance
- Private Medical Insurance
- Financial Services
- Warranties Product
- Pension Reviews
- Landline & Home Phone Switchers
- Charity Donators - UK, OZ & NZ
- Home Improvement
- Gas & Electric Switchers

To name a few.....

20

Years
of senior
management
Experience in
BPO Industry.

YOUR TRUSTED OUTSOURCING PARTNER

marketing@tqvs.co.uk | +44 203 630 8888

3



OUR SERVICES

Why TQVS?

Inbound Campaigns

TQVS can help you with new marketing approaches and technology to increase your sales productivity and decrease expenditure on promotional activities.

Outbound Campaigns

We can be your first line of contact for your clients. Whether it is working with a Help Desk application, handling product or service inquiries, our agents are proficient and are taught to follow the business process.

Customer Care

For us, it is important that we help our clients retain their customers and improve current relations. A dedicated customer service is a gauge to show customers how important they are to the brand.

Data Entry

You get to outsource quality services at very reasonably priced rates. Not only that, Filipino professionals are known to be flexible and resourceful when accomplishing their duties. Involvement in various industries has developed their ability to multitask.

CONTACT US NOW!

marketing@tqvs.co.uk

+44 203 630 8888

3rd flr St. Francis Building, Araneta St. Singcang

Bacolod, 6100 Negros Occidental, Philippines

www.tqvs.co.uk

YOUR TRUSTED OUTSOURCING PARTNER 4

